silulumanzi
A SAWW Company

Published in conjunction with the City Of Mbombela

Yearly Domestic Water and Sanitation Tariffs
1 July 2025

Other Charges Water

New customers

		Incl. VAT
Connection Fee		R 355.00
New water connection		Cost plus 25%
Deposit		R 4,570.00

Existing Customers

		Incl. VAT
Final Reminder		R 295.00
Reconnection Fee		R 825.00
Special Reading of a meter		No charge
Meter Testing	If meter found to be faulty	No charge
	If meter found to be correct	R 4,375.00
Water Pressure Test		R 1,090.00

Other Charges Sanitation

New customers

New Sewer connection	Cost plus 40%

Existing Customers

		Incl. VAT
Removal of Blockages (cost per hour)	Between 07h00 to 16h00 on week days	R 2,100.00
	After Working Hours	R 2,630.00

Offices

Normal office hours 07h30 till 15h30

		Telephone
Head Office	Bateleur Building, 18 Nel Street, Mbombela	013 752 6839
Mbombela	18 Nel Street, Mbombela	
Riverside CoM Office	The Grove, Payments only	
KaNyamazane	KaNyamazane Shopping Complex	013 794 3340
Matsulu	Municipal Offices, Matsulu	013 778 9707

Email Address enquiries@silulumanzi.com
Postal Address P.O. Box 12753, Mbombela, 1200, South Africa
Web site www.silulumanzi.com

Visit/log on to www.silulumanzi.com to access our new user friendly mobile Silulumanzi Self Service Portal

SMS 30965 SMS: Balance (Account number)

Facebook: www.facebook.com/silulumanzi

To report service disruptions the following number is available 24 hours per day **013 752 6839**

This leaflet summarizes the main applicable tarrifs including VAT