

Published in conjunction with the City of Mbombela

Yearly Business Water and Sanitation Tariffs 1 July 2025

Other Charges Water

New customers

Connection Fee
New water connection

Incl. VAT
R 355.00
Cost plus 40%

Deposit

R 14,460.00

Existing Customers

Final Reminder
Reconnection Fee
Special Reading of a meter
Meter Testing
Water Pressure Test

If meter found to be faulty
If meter found to be correct

Incl. VAT
R 295.00
R 825.00
No charge
No charge
R 4,375.00
R 1,090.00

Other Charges Sanitation

New customers

New Sewer connection Cost plus 40%

Existing Customers

Removal of Blockages
(cost per hour)

Between 07h00 to 16h00 on week days
After Working Hours

Incl. VAT
R 2,100.00
R 2,630.00

Offices

Normal office hours 07h30 till 15h30

Head Office Mbombela Riverside CoM Office KaNyamazane Matsulu	Bateleur Building, 18 Nel Street, Mbombela 18 Nel Street, Mbombela The Grove, Payments only KaNyamazane Shopping Complex Municipal Offices, Matsulu	Telephone 013 752 6839 013 794 3340 013 778 9707
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Email Address enquiries@silulumanzi.com
 Postal Address P.O. Box 12753, Mbombela, 1200, South Africa
 Web site www.silulumanzi.com

Visit/log on to www.silulumanzi.com to access our new user friendly mobile Silulumanzi Self Service Portal

SMS 30965 SMS: Balance (Account number)

Facebook: www.facebook.com/silulumanzi

To report service disruptions the following number is available 24 hours per day

013 752 6839

This leaflet summarizes the main applicable tariffs including VAT